



CANCELLATION POLICY

Cancellation of the workshop by the participant

A cancellation must be communicated by e-mail to the organization at info@restartdcm.org and to i.marks@erasmusmc.nl. The cancellation date is the date of receipt of the e-mail message.

In all cases € 25,-- administration costs will be deducted.

The following restitution is possible from 4 weeks before the start of the workshop:

Term	Restitution
4 weeks before the start date	75%
3 weeks before the start date	50% if a replacement from the waiting list is possible If not no restitution

If a participant does not appear at the workshop and has not cancelled, the full amount will be charged. A refund can only be made in the event of special circumstances; the organization decides on this.

If a participant is unable to attend for 1 day or for one module, a recording will be available for 2 weeks. Before receiving this recording the participant must sign an agreement in which is stated that the recording is only for personal use and it must be deleted after 2 weeks.

Cancellation of the workshop by the organization

The organization reserves the right to cancel or reschedule a workshop in the event of insufficient participation, force majeure or other urgent reasons.

The participant will be informed about this well before the start of the workshop. The entire amount will be refunded if the participant does not wish to register for participation in a rescheduled workshop. The organization does not accept any responsibility for any damage resulting from this cancellation.